

# ANTHONY R JIMENEZ

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## OBJECTIVE:

To obtain a position as a Python Developer that will allow me to apply my acquired skills and education in computer science to deliver high level customer experience. Highly interested in a fast paced, results driven environment that provides the opportunity to grow and acquire new skills

## EDUCATION:

**Rutgers University**, Newark, NJ

**New Jersey Institute of Technology**, Newark, NJ

Bachelor of Arts, Computer Science

Graduated: May 2020

Minor in Business Administration

- Member, NSLS (National Society of Leadership and Success) 03/2017 – Present
- Dean's List, 2 Semesters (Spring 2015 & Spring 2016)
- Member, JAGS (Japanese Anime Gaming Society) Fall 2014 – Fall 2016

## TECHNICAL SKILLS:

**Programming:** Java, C, PHP, Python, C#, MySQL, Javascript, HTML5

**Operating Systems:** troubleshooting for Windows 10/8.x/7, Mac OS

**Software:** basic proficiency in Microsoft Office

**Hardware:** Iphone repair certification

## EXPERIENCE:

**Staples**, Springfield, NJ

01/2015-03/2019

**Office Depot**, Union, NJ

06/2013-01/2015-03/2019-04/2020

EZ Technician/Technology Representative

- Perform computer diagnostics and repair of desktops, laptops, and smartphones
- Process cash/credit transactions
- Developed rapport with clients and advise on technology purchases to meet needs
- Train new staff on company procedures and policies. Promoted to Technology Sales Representative after 3 months
- Employee of the month 3 times
- EZ tech customer service award

**Publicis Groupe/Re:Source**, New York, NY

05/2015-09/2015

Intern Operations Analyst

- Provided best in class technical support to a range of clients from different companies
- Documented all interactions done for clients via tickets and email
- Facilitated the move of a company into a new space
- Worked in tight time constraints to provide minimal downtime for clients